



Refund Policy:

In accordance with the Rental and Sales agreements previously agreed upon, if you cancel the order less than five business days before the shipment date, event date, or delivery date of the linens, whichever is earliest, you shall be responsible for seventy-five percent (75%) of the total price as provided on the invoice. You shall be entitled to a refund if you paid more than the 75% of the invoice total. A refund will be issued to the original form of payment. Credit will be issued at the time the return is received by our warehouse. Original shipping charges will be refunded if there was an error on the part of Creative Coverings.

Privacy Policy:

Your privacy is important to Creative Coverings. We have developed a Privacy Policy that covers how we collect, use, disclose, transfer, and store your information. Please take a moment to familiarize yourself with our privacy practices and let us know if you have any questions.

Collection and Use of Personal Information

Personal information is data that can be used to uniquely identify or contact a single person.

You may be asked to provide your personal information anytime you are in contact with Creative Coverings. We may also combine it with other information to provide and improve our products, services, content, and advertising.

What personal information we collect

We may collect a variety of information, including your name, mailing address, phone number, and email address.

How we use your personal information

The personal information we collect allows us to keep you posted on Creative Coverings latest products and specials. It also helps us to improve our services, content, and advertising. If you don't want to be on our mailing list, you can opt out anytime by updating your preferences.

Protection of Personal Information

Creative Coverings takes precautions — including administrative, technical, and physical measures — to safeguard your personal information against loss, theft, and misuse, as well as against unauthorized access, disclosure, alteration, and destruction.

Creative Coverings uses Secure Sockets Layer (SSL) encryption on all web pages where personal information is collected. To make purchases from these services, you must use an SSL-enabled browser such as Safari, Firefox, or Internet Explorer. Doing so protects the confidentiality of your personal information while it's transmitted over the Internet.